

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Capital Development, Human Resources, Corporate Affairs, Health & Safety							
Communications	5 An Innovative and Agile Organisation	5a Improving customer service channels	5 An Innovative and Agile Organisation	5b Developing new and efficient ICT	Corporate Communications - Deliver, clear, timely, and consistent communications to strengthen public awareness of the many positive stories across the Council's 1,000+ services, and foster a culture of connection within the organisation through improved internal communications, including the rollout of the Thrive App in Q2 2026, particularly supporting engagement with outdoor and dispersed staff.	Achieve year on year increase in digital engagement. Achieve 75% staff registration on the Thrive App within 3 months of rollout.	Reach and engagement levels across Council communication platforms. % of staff onboarded to and actively using the Thrive App.
Franchise	5 An Innovative and Agile Organisation	5c Supporting the elected members			Local Government Electoral Registration System - Prepare for and deliver the successful migration from Checktheregister.ie to Voter.ie, the national electoral registration system providing an integrated, single register across all local authorities, to improve accuracy, efficiency, and consistency in advance of go-live in May 2026.	Ultimate objective is no false, duplicate, or incorrect entries, where all data held for an entry are correct and where each person is registered only once.	Complete data cleansing Q1 2026. Go live May 2026.
General Purposes	1.2 A Sustainable and Resilient County	2a Championing a just transition			SEAI Pathfinder Programme - Apex Leisure Centre Deliver, through an appointed integrated design team, a detailed decarbonisation design and implementation plan for the Apex Leisure Centre, including a phased approach to achieving BER B or better and the integration of renewable energy solutions.	Milestone Tasks - Activity or Deliverable Stage 1 – Preliminary Design Report (8 weeks) Stage 2a – Developed Design Report and Single Line Diagrams (4 weeks) Stage 2a – Quality Check (2 weeks) Stage 2b – Detailed Design Drawings and Specification (4 weeks) Stage 2b – Quality Check (2 weeks) Stage 3 – Tender Package (4 weeks)	Measurement & Verification of achievable savings.

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
General Purposes	5 An Innovative and Agile Organisation	5b Developing new and efficient ICT			WCC Facility Management System - Implement a corporate WCC Facility Management System to support compliance with ISO50001, standardise the operation and maintenance of buildings, and shift from reactive to planned maintenance in order to improve energy performance, reduce unplanned costs, and enhance asset reliability.	County Hall to be piloted first in 2026 followed by a prioritisation of WCC Significant Energy Using buildings	Create inventory of maintainable assets and their metadata
Health & Safety	5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Maintain the ISO45001 standard through management of the Safety Management System and ensure it is established across all Sections/Departments	Carry out quarterly internal and annual external surveillance audit to ensure compliance with the ISO standard throughout the year to Q4	Q4
Health & Safety	5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Respond to all health and safety inspections and requirements from external bodies.	Maintain legal register and comply with inspections and reports from the HSA.	Have 100% of reports from HSA actioned.
Health & Safety	2 A Sustainable and Resilient County	2e Emergency Planning			Response to extreme weather events, fires and accidents.	Participation in major emergency planning and response with An Garda Síochána and HSE.	Ensure 100% attendance at MEM Planning meetings and briefings.
Health & Safety	1 A Thriving County	1c Promoting Tourism			Continue to develop the Events Management System for the Event Application process by anyone who applies to hold an event through Wexford County Council.	Work with Municipal Managers on Council events and with IT to continually develop a streamlined Events Application System.	Aim to have a new CRM by Q4 and assist all groups in the application process.
Health & Safety	5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Review of Occupational Health in line with national procedures and develop Wellness plan.	Work with HR department to review OH as well as wellness plan preparation. Continue to deliver breakfast briefings to outdoor staff.	Have briefings to outdoor crews completed in Q2. OH plan reviewed Q1.

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Housing Capital	4 An Inclusive County	4a Delivering Housing Solutions	1.4 An Inclusive County	4c Ensuring our county is age friendly	Delivery of a range of dwelling typologies including apartments and houses to meet the housing need of our community. Complete small and large schemes across the county. Progress another Affordable scheme. Provide some serviced sites for sale in villages.	Complete schemes in 2026: Monomolin 5, Lacken TAP 1, Killeens 60, Ballygillane 5, Cluain Fada 22 Total 93 new dwellings across the county. Commence construction of affordable scheme - St Walerans 35 Bring other schemes and proposals through. Target is to commence approx 110 dwellings in various schemes. Deliver serviced sites in two villages: Kilmore and Monomolin.	Our projects are tracked and monitored by DHLGH and WCC Management using Trabis. Our Targets are set and agreed in the Housing for All 2022-2026 programme.
Housing Capital	2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	1.2 A Sustainable and Resilient County	2c Protect Built and Natural Environment	Develop master plans for sustainable Housing schemes to include community facilities, housing and public realm. Our proposals are very place specific and we promote nature based solutions, preservation of natural environment / habitats and provide pleasant places for people to live. We engage closely with our Environment and Planning Departments to build sustainable communities.	Master Plans to develop in 2026: Castlemoyle - Proceed to tender. Turrett Rocks - Secure Infrastructure design funding. Ballynagee - Housing Stage 1 to Part VIII St. Walerans - Commence construction Phase 1a for Social Housing. Tender Phase 1b, Affordable Housing. Work closely with Biodiversity Officer and identify opportunities to apply for Nature Based Solutions Fund 2026	All Master Plans have a large element of Social and Affordable Housing. Delivery over the coming years will be monitored and tracked by DHLGH and Management using the live Trabis Reporting system.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Housing Capital	3 An Enabling County	3b Developing and maintaining infrastructure	1.3 An Enabling County	3a Sustainable Planning for balanced development	<p>Our objective is to provide a pipeline of developments. We will seek activation funding for new roads and services to open up zoned lands for social and private development.</p> <p>We will develop vacant sites where possible in town and village centres to remove dereliction and to provide dwellings close to town / village essential services.</p>	<p>Turrett Rocks - Funding Approval to Design New Road and connecting services.</p> <p>The Lyre- Funding Approval for stage 1- 40 Dwellings</p> <p>Commence construction on:</p> <p>Bride Street - 3 apartments on a derelict site</p> <p>Bullawn, New Ross - 3 dwellings on derelict site</p> <p>Adamstown - 4 Dwellings infill village centre</p> <p>Grogans Road - 4 apartments. Infill town centre site</p>	All projects are recorded on Trabis and will be tracked and monitored by Management and DHLGH.
Housing Capital	2 A Sustainable and Resilient County	2a Championing a just transition	1.2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	<p>To provide A rated Energy efficient homes in compliance with Building Regulations and NZEB standards.</p> <p>All schemes are subject to Ecology Surveys and Flood Risk assessments. We will work closely with WCC Biodiversity Officer through our projects.</p> <p>Embrace MMCs and review our pilot scheme.</p>	<p>Rosbercon New Ross 50. Flood Risk and Ecology Reports complete. Commence Construction on site.</p> <p>The Lyre, Enniscorthy 50. Archaeology, Ecology and Flood Risk assessments under way. Complete Planning and Detailed design.</p> <p>Clonard Wexford 57. Ecology and Flood Risk complete. Area of Knotweed treated and is cordoned off. Commence Construction.</p> <p>Cluain Fada MMC - Complete construction and Review.</p>	H1.B.Number of dwellings added to the LA owned stock during current year (whether constructed or acquired). Other : Trabis monitored and tracked by Management and housing.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Housing Capital	4 An Inclusive County	4a Delivering Housing Solutions	1.4 An Inclusive County	4c Ensuring our county is age friendly	To provide lifetime adaptable dwellings where people are not required to move from their community as life circumstances change. 20% of our houses should be adaptable in line with the County Development Plan. We will provide a range of unit types in each development to meet the Housing need, including 1, 2 and 3 bed units and Special Needs dwellings as required.	Target - 93 No dwellings for completion. Approx 70% of new dwellings will be 1 or 2 bed units in line with local need. 1 No Special Needs House for the Traveller Accommodation programme. Prior to hand over to Maintenance, all dwellings will be monitored for Radon over the course of Defects Liability Period. Remediation will be undertaken if required.	House types are recorded on Trabis.
Housing Capital	5 An Innovative and Agile Organisation	5b Developing new and efficient ICT	1.5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality	Continue to progress staff Revit training for BIM implementation. Monitor the requirement for full BIM implementation through 2026. Review safe passes for staff on sites. Encourage team involvement and promote CPD. Fill current vacancies: Exec Engineer, Arch Technician. Seek further staff in line with increased delivery targets. Provide advancement promotion opportunities within the section.	PMDS reviews complete. Monthly Team Meetings and Work Flow. Project Progression. Lessons Learned Log to identify any training requirements. Vacancies filled. Stronger team by year end. Collaboration with Neighbouring LAs. re Frameworks and general knowledge share.	Review Quarterly
Housing Capital	1 A Thriving County	1a Delivering Major Capital Projects	2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	We will consider different contract delivery models for our Housing Projects. We have used a Development Agreement which we will develop going forward. We will prepare with consultants, a Licence Agreement for a mixed tenure site. Our pilot MMC scheme will be reviewed and we will consider any other mechanism to improve delivery.	Pilot Project Cluain Fada, New Ross 3D Volumetric off site construction. Commence on site Q1 2026. St Walerans, Gorey 35 Affordable Homes. Design Build, MMC possibly. To tender and commence in 2026. Develop Licence Agreements for new projects, building on the experience of Ramsfort Park, Gorey. Castlemoyle may be our first Licence Agreement.	Trabis and DHLGH

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Human Resources	1.5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Deliver high quality services including workforce planning, recruitment and retention and promote positive industrial relations, supported by the LGMA People Strategy and Wexford County Council Strategic Workforce Plan	Department Approval of Strategic Workforce Plan Development of an Action Plan to implement the LGMA People Strategy.	Complete by Q 1- adoption of SWFP Complete by Q 4 - development of Action Plan
Human Resources	1.5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Develop and implement an action plan to promote employee well-being and optimize attendance and performance	NOAC Performance Indicators C2 for Sick Leave. Currently 4.3% for paid working days lost to sickness absence versus average for sector 3.75%	Average 10% reduction of sick days across organisation
Human Resources	1.5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Develop an action plan to prioritise the HR policies for review, which will include undertaking the Public Sector Duty address step.	14 policies due for review	Minimum of 5 policies reviewed by Q 4
Human Resources	1.5 An Innovative and Agile Organisation	5g Culture of inclusion, diversity and equality			Deliver high quality services by optimising the use of digital systems within HR, supported by the Local Government Digital and ICT Strategy 2030	The number of new digital processes implemented and service improvements generated.	Minimum of 1 key process digitised by Q 4
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Complete Construction for the following projects	Ferndale Gymnasium, Enniscorthy Sports Hub Carrigfoyle Boathouse Mechanics Institute (internal works) Adoration Convent/GSU accommodation Project South East Greenway Project Phase (New Ross to Waterford) Ballast Office Project Phase 1	
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Commence construction for the following projects	New Ross Norman Centre Esmonde St Project Gorey Market House Project Trinity Wharf Project Phase 1 Enniscorthy Technology Park Phase 2	
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Commence/complete works procurement for the following projects	South East Greenway Project (Red Bridge /Tunnel) Progress the Dunbrody Centre Extension Project	

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Appoint detailed design team for the following projects	Progress Enniscorthy Town Centre projects of Market Square Castle Quarter & Templeshannon. Progress the John Street Grain store scheme Progress the Wexford to Rosslare Greenways Progress the Ballast Office project Progress Enniscorthy Flood Relief Scheme	
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Submit for statutory consent approvals for the following projects	Enniscorthy Town Centre projects of Market Square Castle Quarter & Templeshannon New Vykingar attraction & new visitor centre at the Irish National Heritage Park project Hook Visitor Centre Project Courtown Beach Nourishment Project St.Walerans Link Road Project Ballynagee Link Road Enniscorthy Flood Relief Scheme Phase 1	
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Complete feasibility study option selection for the following projects	Wexford to Rosslare Greenways Wexford Town & Environs Flood Relief Scheme	
Special Projects	1 A Thriving County	1a Delivering Major Capital Projects			Submit funding application for the following projects	Enniscorthy Town Centre projects of Market Square Castle Quarter & Templeshannon. John Street Grain store scheme. DRCDG Capital Delivery team to submit RRDF,ORIS TVR funding applications in 2026. Co-ordinate delivery of projects funded by DRCDG, RRDF, ORIS, TVR	

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Wexford Borough Municipal District	1 A Thriving County	1a Delivering Major Capital Projects	1.2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	Delivery of the schedule of municipal district works	Complete delivery of the schedule of municipal district works	Complete by Q4
Economic Development, Planning, Property Management							
Economic Development	1 A Thriving County	1d Working with the IDA and Enterprise Ireland	1.1 A Thriving County		Manage and promote strategic sites/locations for Indigenous and FDI in conjunction with the IDA & EI through Invest Wexford and LEO for jobs Completion fit out Enniscorthy Work with SE Offshore Wind Energy Partnership to progress opportunities for the Region. Progress delivery of the DEDP Tourism Plan working with Fáilte Ireland/Tourism Irl/Visit Wexford. Invest Wexford Marketing Plan	Launch of new rebrand/web/digital marketing plan for Invest Wexford. Number of business enquiries. New businesses/expansion - jobs created. Establishment of Enniscorthy Hub and IDA planning at ETP. DEDP targets Data on domestic/intl. visitors	No other indicators outside those listed .
Gorey Municipal District	1 A Thriving County	1b Developing vibrant towns	1.2 A Sustainable and Resilient County		Delivery of the Schedule of Municipal District Works	Schedule of Municipal District Works	3 Festivals planned and delivered

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Planning	4 An Inclusive County	4f Supporting a universally accessible society	1.5 An Innovative and Agile Organisation	5d Working in a transparent and open manner	To set up a structure and process to deliver locally on actions under the National Human Rights Strategy for Disabled People 2025-2030	Structure and process established to deliver locally on actions under the National Human Rights Strategy for Disabled People 2025-2030	Structure and process to deliver locally on actions under the National Human Rights Strategy for Disabled People 2025-2030 by Quarter 4 2026
Planning	3 An Enabling County	3a Sustainable Planning for balanced development			Maintain a Building Control Inspection rate above the 15% national target	Building Control Inspection rate above the 15% national target	NOAC Indicators P1.A., P1.A.i, P1.A.ii.
Planning	1 A Thriving County	1b Developing vibrant towns			Support URDF Call 3 Programme	Improvement to vacancy and dereliction	Improvement in vacancy and dereliction in 4 towns
Planning	3 An Enabling County	3a Sustainable Planning for balanced development			To carry out processes reviews to implement and monitor the changes required under the Planning and Development Act 2024 (as amended) and the New Planning Regulations including staff training, customer training (agents and internal staff) and support.	Comply with legislation by Quarter 4	NOAC Indicators P2.A., P2.B.
Planning	4 An Inclusive County	4a Delivering Housing Solutions			To set up Housing Activation Team to engage with the Housing Activation Office to assist in their main aims to speed up homebuilding by removing infrastructure delays, de-risk development sites in towns and cities and to support planning and delivery for new sustainable communities. The new team will provide information on activity and help determine reasons for delays in the delivery of housing.	Set up team by Quarter 2 2026	NOAC Indicators P2.A., P2.B, P3.i, P2B: .

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Planning	3 An Enabling County	3a Sustainable Planning for balanced development			Prioritize Planning Enforcement cases in Special Areas of Conservation, Quarries, and Housing Estates	Number of Planning Enforcement cases in Special Areas of Conservation, Quarries, and Housing Estates	NOAC Indicators P3.A, P3.B, P3.C, P3.D.
Planning	3 An Enabling County	3a Sustainable Planning for balanced development	1.1 A Thriving County	1b Developing vibrant towns	Adopt Variation 1 to County Development Plan - Core Strategy, Enniscorthy and New Ross	Variation adopted to County Development Plan - Core Strategy, Enniscorthy and New Ross	Target for Quarter 1 2026
Planning	3 An Enabling County	3a Sustainable Planning for balanced development	1.1 A Thriving County	1b Developing vibrant towns	Adopt Variation 2 to County Development Plan - Rosslare and Bunclody	Variation 2 Adopted to County Development Plan - Rosslare and Bunclody	Variation Adopted by Quarter 2 2026
Planning	3 An Enabling County	3a Sustainable Planning for balanced development	1.1 A Thriving County	1b Developing vibrant towns	Adopt Variation 3 - County Development Plan - Wexford Town in tandem with Wexford Urban Area Plan	Variation 3 Adopted - County Development Plan - Wexford Town in tandem with Wexford Urban Area Plan	Variation 3 Adopted by Quarter 3 2026
Planning	3 An Enabling County	3c Enhancing a rich and vibrant culture	1.1 A Thriving County	1b Developing vibrant towns	Commence Variation 4 - Gorey Urban Ara Plan	Variation 4 - Gorey Urban Ara Plan Commenced	Commence by Q4 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Planning	3 An Enabling County	3c Enhancing a rich and vibrant culture			Manage the Delivery of the Heritage Grant schemes BHIS: Built Heritage Investment Scheme HTB: Historic Thatched Buildings (grant) CMF: Community Monuments Fund HSF: Historic Structures Fund CHP: County Heritage Plan (grant) IWNT: Irish Walled Town Network (grant)	Delivery Heritage Grant schemes by Q4 2025	Performance Measurement indicators: BHIS: Built Heritage Investment Scheme HTB: Historic Thatched Buildings (grant) CMF: Community Monuments Fund HSF: Historic Structures Fund CHP: County Heritage Plan (grant) IWNT: Irish Walled Town Network (grant)
Planning	3 An Enabling County	3c Enhancing a rich and vibrant culture			Prepare a County Heritage plan for adoption by Wexford County Council	County Heritage plan adopted by WCC	County Heritage plan adopted by WCC Q4 2026
Property Management	1 A Thriving County	1b Developing vibrant towns			Provide suitable property solutions to enable the delivery of land/property required to support the Town Centre First Programme and new Rural regeneration unit.	Delivery of land solutions in a timely manner in line with required targets.	Actual V Planned
Property Management / regeneration unit	4 An Inclusive County	4a Delivering Housing Solutions			Address dereliction and vacancy within urban and rural areas under the Urban Regeneration Development Fund (URDF) and the CPO Activation Programme. Return underutilised houses from passive to active ownership by promoting the re-use and regeneration of vacant and derelict properties to provide essential housing, while also being a catalyst to transforming areas and the communities living in them.	No of properties entering the URDF/CPO Activation Prog and/or moving from passive to active ownership or removed from the Derelict Sites Register. * A min of 10 properties will be targeted for CPO in 2026. * A focus list of 100 properties will be progressed from a total of 174 URDF approved properties. *Dedicated resources to be allocated to focus on tackling dereliction outside the 4 main towns.	Actual V Planned

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Property Management	5 An Innovative and Agile Organisation	5b Developing new and efficient ICT			Establish a property register.	Establishment of a property register commenced.	Actual V Planned
Regeneration Unit	1 A Thriving County	1b Developing vibrant towns			To promote Town Centre first(TCF) objectives and principles around County Wexford, manage the 7 TCF Teams around the County and expand the remit of Town Centre first in line with DRCDG guidelines.	Continue to meet regularly with TCF Teams. Apply for TCF funding streams and work with Town Teams in ensuring these funding applications are in line with their wishes/ambitions as a community.	Meet National TCF Office, DRCDG, Town Centre first Teams and Wexford County Council targets during the year
Finance & ICT							
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Taxation compliance - ensuring adherence to legislation and regulations against all tax heads	To ensure compliance with taxation legislation and regulations and to act as an advisory unit, with the correct resources. Ensuring the correct application of Revenue guidelines on all tax heads including, PAYE, BIK VAT, RCT and PSWT	NOAC Indicators M1.E., M1.iii.
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Governance of Payments & Expenditure Ensuring Value for Money	Centralisation of payments (Purchase 2 Pay) Review of cross sectoral processes and procedures Establishment of efficiency teams with priority focus on overtime and travel and subsistence	NOAC Indicators M1.E, M1.G, M1.iii.

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Financial Reporting & Management	Complete 2025 AFS within statutory deadline - 31/3/2026 Liaise with Local Government Auditors Ensure sufficient cash to support treasury management Timely & accurate reporting to meet internal & external deadlines Deliver 2027 Annual Budget Deliver 3 year Capital Programme 2027 - 2029	M1.D, M1.E, M2.D, M2.D, M2.D (c), M2.E, M2.E (a), M2.E ©
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance	4 An Inclusive County	4a Delivering Housing Solutions	Governance of debt collection and income	Commence review of all income bases, in particular Rates, which is to be review in conjunction with An Post Eircode listings. Review of Cash Handling policies and procedures Maximise e-billing Progress the centralisation of all income collections Review of all grant claims for staffing recoupments	NOAC Indicators M1.E, M1.ii, M2.E, M2.E (a), M2.E (b), M2.E (c), M2.i, M2.ii, M2.iii.
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Financial Management Systems (FMS) Development and Governance	Complete the upgrade of the Centros/Integra Financial Management System during Quarter 1 2026, including upgrade of the Loans Receivable and Rates modules To further enhance the FMS with reporting, automation and associated business improvements, centralised invoicing and to deliver national requirements	NOAC Indicators M1.E, M4.A, M4.B.

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Finance	5 An Innovative and Agile Organisation	5f Coherent framework for recruiting, retaining and developing			Ensure availability of relevant information to new starters (e.g. safety statements etc) Complete DSE assessments for new staff Complete two checks/inspections of the Finance Offices during the year	Adhere to safety procedures and protocols	NOAC Indicator M4.B
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Continue to develop and deliver the programme of work under the Insurance Risk Management Unit. projects under the Risk Remediation Programme	To carry out a review of the IRM unit to evaluate the structure against the work programme and available resources To reduce risk associated with insurance claims by addressing high risk areas under the Risk Remediation Programme, with particular emphasis on Footpaths in the Enniscorthy area during 2026 To develop and review a yearly POW for the playgrounds in line with a new PG strategy	NOAC Indicator M1.E, M3.A, M3.i, M3.ii, M3.iii.
Finance	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance			Audit & Financial Governance	To deliver the 2026 Audit Plan To engage with the Audit Committee, Local Government Audit Service and National Oversight Audit Committee, as required Compile Public Spending Code reporting by deadline 31/5/2026 To review, maintain and update an appropriate and adequate register of risks impacting on the Finance Directorate Review of associated companies with an initial focus on s/pools in 2026	NOAC Indicator M1.E.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Information Technology	1.5 An Innovative and Agile Organisation	1.5.a	1.5 An Innovative and Agile Organisation	1.5.b	Digital Services: Increase our online services in line with Working for Everyone, Ireland's Local Government Digital and ICT Strategy 2030, ensuring that services are user-centric, inclusive and accessible to all.	Rollout of new online services: - Housing Adaptation Grants - Agile GIS	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
Information Technology	1.5 An Innovative and Agile Organisation	1.5.a	1.5 An Innovative and Agile Organisation	1.5.b	Information Governance: Implement and develop the appropriate information governance and data management processes to manage the Councils ICT while enabling innovation to thrive.	Implement information governance standards, data classification & retention to protect data, reduce risk & comply with GDPR Include GDPR requirements in all developments	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
Information Technology	1.5 An Innovative and Agile Organisation	1.5.b			Digital Workforce: Support staff in the delivery of core business processes by providing the technology, digital tools, digital solutions and skills required to fully interact in a digital way.	Rollout OneDrive for file access and sharing Develop new Intranet for staff Review Housing business processes Implement contact centre solution in the CSU	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
Information Technology	1.5 An Innovative and Agile Organisation	1.5.b			Cyber Security: Ensure that we have resilient infrastructure with appropriate security measures and controls in place to protect us from threats and to protect our data.	Sign up to in National SOC SIEM Implement CIS Critical Security Controls Hold awareness / training sessions	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Information Technology	1.5 An Innovative and Agile Organisation	1.5.a	1.5 An Innovative and Agile Organisation	1.5.b	Business Systems: Improve the efficiency and effectiveness of the way we work through business process improvement and the implementation of technical solutions to support business requirements.	Rollout new systems: - iHouse - Housing Adaptation Grants - Loans - Rates	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
Information Technology	1.5 An Innovative and Agile Organisation	1.5.a	1.5 An Innovative and Agile Organisation	1.5.b	Capacity Building: Support the development and training of staff to enable them to carry out their work to a high standard in a constantly changing ICT environment.	Upskilling of ICT staff in development environment (Power Apps) - Workshops and webinars to engage with staff - Regular meetings with departments to understand business needs and identify opportunities for efficiencies	C4.A.All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
Rosslare Municipal District	1.1 A Thriving County	1.1.a	1.2 A Sustainable and Resilient County	1.2.b	Delivery of the schedule of municipal district works	Complete delivery of the schedule of municipal district works	Complete by Q4 2026
Housing, Community, Libraries, Arts, Emergency Management							
Civil Defence	1.1 A Thriving County	1a Delivering Major Capital Projects	1.1 A Thriving County	1a Delivering Major Capital Projects	Provide New Training Headquarters	Deliver by Q4	Complete by Q4
Civil Defence	1.1 A Thriving County	1a Delivering Major Capital Projects	1.1 A Thriving County	1a Delivering Major Capital Projects	Recruit 20 volunteers	Recruit by Q4	Complete by Q4
Civil Defence	1.1 A Thriving County	1a Delivering Major Capital Projects	1.1 A Thriving County	1a Delivering Major Capital Projects	Train 2 x Swift Water Instructors	Complete by Q4	Complete by Q4
Civil Defence	1.1 A Thriving County	1a Delivering Major Capital Projects	1.1 A Thriving County	1a Delivering Major Capital Projects	Replace 2011 jeep with new Jeep	Complete by Q4	Complete by Q4

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Community	1.3 An Enabling County	1.3.d			Local Economic & Community Plan (LECP): Lead community development in Co. Wexford by implementing and monitoring the community elements of the Local Economic and Community Plan (LECP) via the Local Community Development Committee (LCDC) and in collaboration with all relevant external parties. Use the 2-year workplan to rollout identified actions to deliver measurable improvements to Co Wexford	KPIs as set out in the LECP	
Community	1.4 An Inclusive County	1.4.d			Local Community Safety Partnership: • Deliver the requirements of the new LCSP including formation of the new LCSP Committee • Development of the LCSP plan.	As per the LCSP targets to be developed in the new LCSP Plan in 2026	
Community	1.3 An Enabling County	1.3.d			Healthy County Programme: Supporting a Healthy County where everyone can enjoy physical and mental health and wellbeing to their full potential, where wellbeing is valued and supported at every level of society and is everyone's responsibility.	As per the Healthy County plan and targets for 2026	
Community	1.3 An Enabling County	1.3.d			Co-ordinate the SlainteCare Healthy Communities programme in collaboration with the LCDC.	As per the workplan for 2026 devised by the SlainteCare Healthy Communities Local Development Officer	
Community	1.3 An Enabling County	1.3.d			Manage all community related funding streams initiated by the Dept. of Rural & Community Development	Deadlines as per DRCD guidelines and various funding streams.	

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Community	1.4 An Inclusive County	1.4.d			Manage the community infrastructure: • Burial Grounds • Community Buildings	Work is ongoing to ensure all facilities kept to a high standard.	
Community	1.3 An Enabling County	1.3.c			SICAP Programme oversight and direction: • Financial agreement between with the Programme Implementer, Pobal and WCC. • Provide administrative assistance of the SICAP programme. • Maintain constant review of the programme to ensure the quality of services being delivered by SICAP remains in line with the LECP, is focused on areas most in need and services most beneficial to those in need.	Pobal deadlines, targets and requirements are monitored closely via the IRIS systems. The programme is closely monitored by Pobal.	
Community	1.4 An Inclusive County	1.4.b			County Wexford Age Friendly programme: • Deliver the actions in the Age Friendly Strategy as approved by the LCDC. • Work with DRCD in the roll out of any new initiatives as arising. • Ensure Age Friendly interventions and projects align closely with the objectives and actions of the LECP	Age Friendly Strategic Plan - workplan monitored by the Age Friendly Alliance.	
Community	1.3 An Enabling County	1.3.c			Public Participation Network (PPN) • Provide administrative support to the PPN secretariat as needed. • Support the PPN in any other way requested by them with a view to strengthening the network.	PPN work plan.	

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Community	1.3 An Enabling County	1.3.d			Completion of County Outdoor Recreation Plan and Local Sports Plan as per national requirements and guidance.	Delivery of County Outdoor Recreation Plan and Local Sports Plan during 2026	
Community	1.3 An Enabling County	1.3.c			Manage the Local Sports Partnership Function for Co. Wexford	Sports Active strategic Plan and Operational Plan	
Community	1.4 An Inclusive County	1.4.d			Manage the Local Authority Integration Team	LAIT Annual work programme	
Community	1.4 An Inclusive County	1.4.d			Manage the Ukrainian Response - housing families benefitting from Temporary Protection Orders	Number of families housed with pledged or refurbished properties	
Enniscorthy Municipal District	1.1 A Thriving County	1b Developing vibrant towns	1.1 A Thriving County	1a Delivering Major Capital Projects	Delivery of the Schedule of Municipal Districts	Deliver Scheme by Q4	Deliver by Q4 2026
Fire Services	1 A Thriving County	1a Delivering Major Capital Projects			Construction of a New Fire Station at Enniscorthy to support service delivery and Economic Development	Approval in Principle Received. Secure Funding from DHLGH Appoint a Principle Contractor Deliver Construction Project	Deliver Construction Project
Fire Services	1 A Thriving County	1f Working with all education providers			Delivery of National Primary Schools Fire Safety project. Attend school & College Events promoting Fire and Road Safety. Deliver Community Fire Safety Initiatives	Deliver National Schools Programme to all listed schools. Attend events as requested.	Review Delivery of the National Schools Programme to all listed schools. Deliver Community Fire Safety in accordance with our Policy
Fire Services	2 A Sustainable and Resilient County	2a Championing a just transition			Review of annual Flood & Severe Weather Plans. Liaise with DHLGH on Severe Weather Events to ensure adequate Planning and Preparedness. Monitor Flood and Tide forecast	Respond to any forthcoming severe weather, extreme tides or flood forecasting	Review and monitor Local Authority Response to Flooding

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Fire Services	2 A Sustainable and Resilient County	2e Emergency Planning			Pre – incident planning for Wildland Fires. Provision of Training, Vehicles and Equipment. Make provision for Flood First Responder Training, Equipment and service delivery.	Deliver Training Plan 2026. Schedule Statutory & Routine Inspections, Maintenance and repair of Fleet & Equipment. Apply for Funding for PPE & Flood Responder Equipment. Deliver Training	Review Statutory Inspections. Check IES reports. Review annual training delivery. Check Vehicle CVRT certificates. Provide equipment
Fire Services	4 An Inclusive County	4c Ensuring our county is age friendly	4 An Inclusive County	4f Supporting a universally accessible society	Management of National Smoke Alarm Programme. Speak to various diversity groups through Community Fire Safety Initiatives. Ensure Safer Traveller accommodation sites. Ensure buildings are designed safe considering access for all	Manage annual delivery programme. Attend event as and when requested. Support the principal response and voluntary service agencies. Fit smoke alarms in vulnerable homes. Process planning and Fire Safety Certificate applications. Carry inspections of public buildings.	Monitor annual service delivery and review CFS policies. Annual Licencing. Follow up on public complaints procedures.
Fire Services	5. An Innovative & Agile Organisation	5a Improving customer service channels			Prompt and efficient mobilisation to emergency incidents. Ensure efficient and cost-effective service delivery.	Ensure Fire Brigades are adequately staffed with adequately trained competent persons.	KPI's on mobilisation and attendance times to be in line with national standards. EVG Review with DHLGH in Q3 2026.
Fire Services	5. An Innovative & Agile Organisation	5b Developing new and efficient ICT			Migration to new Payroll system for Firefighter wages.	Liaise with Gartan Technologies and the national sub group to implement the new pay system in accordance with WRC agreement.	To be delivered Q2 2026.
Housing	4 An Inclusive County	4a Delivering Housing Solutions	4 An Inclusive County	4b Maintaining our housing stock	Maintaining our housing stock to a high standard to provide safe and comfortable homes for all our tenants.	NOAC Indicators	NOAC Indicators H1.A, H2.ii, H3.A, H3.B, H3.ii.T, H3.iii.T, H4.A, H4.i.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Housing	4 An Inclusive County	4a Delivering Housing Solutions	4 An Inclusive County	4b Maintaining our housing stock	Deliver the National Social and Affordable Housing Programme Targets for Turnkeys, AHB's, Part V's, Buy and Renew and Affordable Schemes. Maintain Planned Maintenance Programme for the Council's housing stock, continue Energy Retrofitting. Conduct inspection & enforcement of RTB Support vulnerable persons needs through homeless appropriate physical or cultural housing directly or through grants.	NOAC Indicators	NOAC Indicators H1.A., H1.B., H1.C., H1.D, H1.E., H1.F, H2.i., H2.ii., H3.A., H3.B, H3.i., H3.ii., H4.A., H4.i., H5.A., H5.C., H5.D, H5.E, H6.A., H6.i, H6.ii.
Housing	4 An Inclusive County	4c Ensuring our county is age friendly			Support vulnerable persons needs through homeless appropriate physical or cultural housing directly or through grants.	% of budget allocated by Department of Housing utilized for Grant schemes.	
Housing	4 An Inclusive County	4d Delivering social inclusion programmes and projects	4 An Inclusive County	4f Supporting a universally accessible society	Deliver an efficient process for assessing social housing applications, allocation of properties through CBL or special category designation and accurate and timely processing of rent charges and amendments.	12 weeks for social housing assessment decision 4 weeks for rents calculations or amendments	
Archives	3 An Enabling County	3c Enhancing a rich and vibrant culture			Ensure that our documentary heritage is preserved through digitisation of our archival holdings, and to investigate an improvement in the Archive Facility.	Additional collections developed Plan developed for Archive facility	Two additional collections digitised Plan developed for Archive facility

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Arts	3 An Enabling County	3c Enhancing a rich and vibrant culture			Continue to support arts and culture programmes, festivals, arts venues, national international cultural exchanges, and public art programmes, exhibitions, Culture Night that enrich the quality of life for all of Wexford citizens , and enhance the attractiveness of Wexford as a destination of choice for tourists.	Fund over 40 arts and culture festivals countywide through Arts Office & Failte Ireland Festival Scheme Continue to manage the annual Culture Night provision Develop Public Art Programme in the 5 municipal districts under % for Art Provide exhibitions opportunity for artists Develop artistic exchange between Wexford and Normandy in 2026	Number of festivals supported Culture Night events supported Develop Public Art Programme projects delivered Provide exhibitions opportunity for artists artistic exchange between Wexford and Normandy delivered
Arts	3 An Enabling County	3c Enhancing a rich and vibrant culture			Support artists and creatives to make great work and develop their careers in Wexford. Actions: Support artists at all stages for their careers to make great work for the public through Annual arts bursary grants, artists workspaces , artists residencies local national & international, artists training, artists exchanges. Provide employment opportunities for artists at all stages of their career	No of artists awarded annual arts bursaries , arts residencies, training, employment opportunities, workspaces, international exchange, through the Arts Office and Creative Ireland .	No of artists awarded annual arts bursaries , arts residencies, training, employment opportunities, workspaces, international exchange, through the Arts Office and Creative Ireland .
Library	3 An Enabling County	3c Enhancing a rich and vibrant culture	1.1 A Thriving County	1f Working with all education providers	Deliver the Right to Read at your Library literacy Programme and the Skills for Life programme to communities in County Wexford with the support of other stakeholders.	Participate in national programmes led by LGMA achieving targets set out.	Targets set out by LGMA national programmes achieved for Right to Read and Skills for Life.
Library	3 An Enabling County	3c Enhancing a rich and vibrant culture			Expand the digitised collections available through the Digital Repository of Ireland and continue to enhance the oral history collection countywide.	Add additional formats to the repository including print, photographic and ephemeral. Add ten new recordings throughout the year.	Number of items added to DRI and number of oral history recordings complete

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Library	3 An Enabling County	3c Enhancing a rich and vibrant culture	1.4 An Inclusive County	4d Delivering social inclusion programmes and projects	Delivery of the Library Capital Development Plan in 2026	Commence construction phase of New Ross Library extension and refurbishment. Delivery of a new mobile library vehicle for north County Wexford	Progress on the construction phase. Progress on the build stage of mobile.
Library	3 An Enabling County	1.2.a			Deliver the objectives of the Climate Action Plan within the Library and Archive Section	Deliver an engaging climate action community event programme? with 10 events per branch Enhance Library of Things? increasing number of items available	Event programme with 10 events per branch Enhance Library of Things by 20%
Library	4 An Inclusive County	1.4.b	1.4 An Inclusive County	4d Delivering social inclusion programmes and projects	Ensure our Libraries are inclusive spaces for all members of society including older people, people with additional needs, newcomers.	Achieve Library of Sanctuary Status Deliver range of supports to older people including digital and media literacy support, tablet lending and event specific programming. Promote JAM card initiative and sensory collection	Sanctuary status achieved Number of age friendly interventions 10 per branch Number of interventions for accessibility initiatives 5 per branch

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Library	3 An Enabling County	3c Enhancing a rich and vibrant culture			Support social inclusion, mental well-being, diversity and equality in partnership through the arts in partnership with key agencies Promote excellence in creativity and educational attainment in young people through creativity.	No of participants in Arts in Community. No of participants in Arts Ability programme. No of programme delivered by Creative Places Enniscorthy .No of cultural companions' events. No of artists awarded arts bursaries ,residencies, training, employment opportunities, workspaces, international exchange. No of young people accessing Music Generation, county Wexford Youth Theatre, Youth film.	No of participants in Arts in Community. No of participants in Arts Ability programme. No of programme delivered by Creative Places Enniscorthy .No of cultural companions' events. No of artists awarded arts bursaries ,residencies, training, employment opportunities, workspaces, international exchange. No of young people accessing Music Generation, county Wexford Youth Theatre, Youth film.
Library	3 An Enabling County	3c Enhancing a rich and vibrant culture			Delivery of the cross-departmental Creative Ireland programme to increase levels of creativity and wellbeing across communities in the County.	Implement actions of the Culture and Creativity Strategy. Compete for additional funding through the Shared Island and other open calls.	Number of Creative Ireland programmes delivered in the County. Total additional funding secured in 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Roads & Transportation, Environment & Climate Change, Water Services							
Environment	2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	Progress on the 133 actions in the Climate Action Plan across the 5 action areas will be monitored and tracked to ensure alignment with National Climate Action Objectives (through the Climate Action Tracker) and to continue to support, advocate and facilitate other sectors/stakeholders to meet their own climate targets and ambitions	Actual verses planned progress on the 133 actions in the Climate Action Plan	NOAC Indicators E5.A, E7.i., E7.ii., E7.1., E7.i, E7.ii, E7.2.
Environment	2 A Sustainable and Resilient County	1.2.c			The development of a County Biodiversity Action Plan. The Biodiversity Forum will continue to consult with all stakeholders.	Complete the County Wexford Biodiversity Action Plan in 2026.	Complete by Q4
Environment	2 A Sustainable and Resilient County	1.2.a	2 A Sustainable and Resilient County	2b Focus on the Sustainable Development Goals	Support and empower local communities to take positive climate action under the Community Climate Action Programme (CCAP).	implemented actions under the CCAP funding.	NOAC Indictors E7.i, E7.ii, E7.1, E7.i, E7.ii, E7.2.
Environment	1 A Thriving County	1c Promoting Tourism	2 A Sustainable and Resilient County	2d Managing the Coastal Zone	To operate, maintain and continuously develop our Marine Services, with respect to Port, Piers, Harbours, and Marinas in the County.	Retaining and attainment of Blue Flag Marianas	Complete by Q4
Environment	2 A Sustainable and Resilient County	2d Managing the Coastal Zone	1 A Thriving County	1c Promoting Tourism	To monitor, manage and improve the beaches and coast of county Wexford. To continue to identify areas of the coast that require protection and advance coastal protection projects.	Maintain beaches to An Taisce's standards. Progress coastal protection projects.	Actual V Planned
Environment	2 A Sustainable and Resilient County	1.2.a	2 A Sustainable and Resilient County	2c Protect Built and Natural Environment	(1) To prepare and implement the Environmental Educational programme for schools and communities. (2) To implement the Litter Management Plan 2024-2027.	1) Year on year comparison of number of schools involved in Environmental Educational programme. 2) Year on year comparison of the National Litter Pollution Monitoring System (NLPMS) survey results.	NOAC Indictors E3.A, E4.A., E4.i, E4.ii, E4.iii.

Wexford County Council
Annual Service Delivery Plan 2026

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Environment	5 An Innovative and Agile Organisation	1.5.a			To provide and improve animal control and welfare services.	Number of dogs rehomed. Number of dog licences issued.	Comparison with annual dog related statistics published by DRCD such as: number of dogs rehomed, or number of dog licences issued.
Environment	3 An Enabling County	3b Developing and maintaining infrastructure			Monitor and support the delivery of rural water services and delivery of the Multi Annual Rural Water Programme for the county.	Number of well grants processed. Number of Lead grants processed. Value of projects delivered under the MARWP.	NOAC Indicators W1, W2
Environment	2 A Sustainable and Resilient County	1.2.c	5 An Innovative and Agile Organisation	5a Improving customer service channels	Waste Permitting & Enforcement in accordance with EU & national legislation.	Deliver inspection targets as set out in RMCEI Inspection Plan.	NOAC Indicators E1.A., E1.B, E2.A, E2.A (a), E2.A (b), E2.A (c), E2.A (d).
Environment	2 A Sustainable and Resilient County	1.2.c	5 An Innovative and Agile Organisation	5a Improving customer service channels	Operate and maintain Landfills, Civic Amenity Sites, Bring Sites and Live Buoys. Continue to provide illegal dumping clean-ups	Actual verses planned & compliance with the EPA guidelines.	NOAC Indicators E2.A, E2.A (a), E2.A (b), E2.A (c), E2.A, E3.A.
Environment	2 A Sustainable and Resilient County	1.2.c	5 An Innovative and Agile Organisation	5a Improving customer service channels	Water / Air / Noise Quality Management & Pollution mitigation.	Achieve monitoring requirements specified in the Environmental Inspection Plan (RMCEI).	NOAC Indicators E2.A, E2.A (a), E2.A (b), E2.A (c), E2.A (d).
New Ross Municipal District	1 A Thriving County	1a Delivering Major Capital Projects			Delivery of the Schedule of Municipal District Works	Schedule of Municipal District Works delivered by year end.	Schedule of Municipal District Works delivered
Roads	1 A Thriving County	1a Delivering Major Capital Projects	3 An Enabling County	3b Developing and maintaining infrastructure	Progress all National, Regional and Local Road schemes and sustainable transport projects from design, through planning, procurement and delivery with appropriate approvals and budget drawdowns for relevant bodies such as TII, NTA, DoT, DRCD, etc.	Full drawdown of available budgets and sourcing additional funding if same becomes available.	CP 1 - Progress through project gateways

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Roads	3 An Enabling County	3b Developing and maintaining infrastructure			Deliver Roads Maintenance & Improvement Programme and Town Enhancement Plans in all MDs, including implementing National Speed Limit Policies, Restoration Improvement, Restoration Maintenance, Drainage, Safety Improvement Works, Bridge Rehabilitation, Climate Adaptation, Footpath and Public Realm Programmes and Community Involvement and Local Improvement Schemes.	Total allocation spent to deliver quality infrastructure and services.	NOAC Indicators R2.A., R2.B., R2.C., R2.D.
Roads	2 A Sustainable and Resilient County	2a Championing a just transition			Deliver Public Lighting LED retrofit programme and ensure public lighting maintenance is carried out within the terms of the contract.	Programme delivery progressed.	NOAC Indicators E6, E6A, E6B, E6C
Roads	5 An Innovative and Agile Organisation	5e Efficient and accountable financial governance	5 An Innovative and Agile Organisation	5a Improving customer service channels	Ensure all grant allocations are drawn down fully and codes managed, deal with Audit queries and ensure that all Roads related services to stakeholders such as road opening & closing licences, abnormal loads, services in charge, public parking services, community employment scheme are delivered efficiently and effectively.	Allocation draw down in accordance with funding body requirements and WCC procedures.	NOAC Indicators R1.A., R1.B, R1.A (a), R1.A (b), R1.A (c), R1.A (d), R1.B (a), R1.B (a), R1.B (b), R1.B (b), R1.B (b), R1.B (b), R1.B (c), R1.B (c), R1.B (c), R1.B (d), R1.B (d), R1.B (d), R1.B (d). CP 5 to achieve a healthy financial position as determined by Annual Financial Statement, Road Management Office returns and Map Road Licencing data.

**Wexford County Council
Annual Service Delivery Plan 2026**

Adopted by WCC at its meeting
of 12th January 2026

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
Roads	2 A Sustainable and Resilient County	2a Championing a just transition			Replace, upgrade and rationalise fleet, including fleet decarbonisation, increasing HVO usage where viable and EVs and e-charging infrastructure through ZEVl policy.	Review fleet and requirements, replace 5 items of machinery and dispose of dated plant and equipment. Upgrade fuel depot and commence upgrade of winter maintenance depot. Commence implementation of ZEVl e-charging pilot in Enniscorthy.	CP 5 - Compliance with low carbon/green procurement policies. CP 5 - reduce carbon emissions in Transportation Section, in line with Climate Action Plan and reduce consumption and dependence on fossil fuels CP 5 - Deliver ZEVl pilot 10 space echarging hub in Enniscorthy decarbonisation zone.
Roads	3 An Enabling County	3a Sustainable Planning for balanced development	2 A Sustainable and Resilient County	2e Emergency Planning	Develop, implement, improve and monitor surface water management plans and emergency management plans in conjunction with stakeholders such as OPW, DoT, WCC sections & AGS to respond to, protect, defend and mitigate against impacts of climate change.	Commence feasibility studies of vulnerable flood areas and plan defense and mitigation measures.	CP 2 - commence feasibility options for at risk flood areas. CP 2 - monitor development and inclusion of surface water management measures in all planning applications and developments.

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
-------------------	-------------------	-------------------	-------------------	-------------------	-----------------------	----------	-----------------------

NOAC Indicators

- C4.A. All ICT expenditure in the period from first day of current year to last day of current year; divided by the WTE number supplied under the C1 indicator.
- E1.A.The number of households; which availed of a 3-bin service offered by a licensed operator at last day of current year.,
- E1.B.% households within the LA that the number at A represents,
- E2.A (a).The opening number of cases carried forward from previous year.,
- E2.A (b).Total number of pollution cases of all types (e.g. litter/air/noise/water/waste pollution) in respect of which a complaint was made through any medium and whether initiated
- E2.A (c).Total number of pollution cases of all types investigated on which either a decision was taken that no investigation was warranted or an investigation was finalised (whether
- E2.A (d).Total number of pollution cases of all types that arose in current year that were not finalised at last day of current year
- E2.A.The total number of pollution cases in respect of which a complaint was made during current year; the number of pollution cases closed from first day of current year to last
- E3.A.The percentage of the area within the local authority that when surveyed in current year was 1) unpolluted or litter free; 2) slightly polluted; 3) moderately polluted; 4)
- E4.A.The percentage of schools that have been awarded/renewed green flag status in the two years to last day of current year.,
- E4.i.Those schools which attained a Green Flag for the first time in current year,
- E4.ii.Those schools which renewed their Green Flag in current year,
- E4.iii.Those schools which held a Green Flag and therefore do not require renewal.
- E5.A.The cumulative percentage of energy savings achieved by last day of current year relative to baseline year (2009)
- E7.1.Does the local authority have designated FTE climate action resources.
- E7.2.Does the local authority have a climate action team?.
- E7.i.Climate Action Coordinator (Yes/No/WIP),
- E7.i.Does the local authority have a designated FTE climate action officer?
- E7.ii.Climate Action Officer (Yes/No/WIP),
- E7.ii.Does the local authority have a climate action team?,
- F2.B.Average time taken; in minutes; to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire.
- H1.A.Number of dwellings in the ownership of the LA at first day of current year,
- H1.B.Number of dwellings added to the LA owned stock during current year (whether constructed or acquired)
- H1.C.Number of LA owned dwellings sold in current year
- H1.D.Number of LA owned dwellings demolished in current year
- H1.E.Number of dwellings in the ownership of the LA at last day of current year
- H1.F.Number of LA owned dwellings planned for demolition under a D/HLGH approved scheme during current year
- H2.i.The percentage of the total number of LA owned dwellings that were vacant on last day of current year
- H2.ii.The number of dwellings within their overall stock that were not tenanted on last day of current year,
- H3.A.The time take from date of vacation of dwelling to the date when the dwelling is re-tenanted; averaged across all dwellings re-let during current year,
- H3.B.The cost expended on getting the dwellings re-tenanted in current year; averaged across all dwellings re-let in current year,
- H3.i.The number of dwellings that were re-tenanted on any date in current year (but excluding those that had been vacant due to an estate-wide refurbishment scheme),
- H3.ii.The number of weeks from the date of vacation to the date the dwelling is re-tenanted,
- H3.iii.Total expenditure on works necessary to enable re-letting of the dwellings using direct cost calculations,
- H4.A.Expenditure during current year on the maintenance of LA housing compiled from first day of current year to last day of current year; divided by the number of dwellings in the
- H4.i.Expenditure on maintenance of LA stock compiled from first day of current year to last day of current year;; including planned maintenance and expenditure that qualified for
- H5.A.Total number of registered tenancies in the LA area at the end June;,
- H5.B.Number of rented dwellings inspected in current year,
- H5.C.Percentage of inspected dwellings in current year not compliant with Standards Regulations;,,

Principle Service	Strategic Theme 1	Theme 1 Objective	Strategic Theme 2	Theme 2 Objective	Directorate Objective	Baseline	Performance Indicator
-------------------	-------------------	-------------------	-------------------	-------------------	-----------------------	----------	-----------------------

H5.D.Number of dwellings deemed compliant in current year (including those originally deemed non-compliant)

H5.E.The number of inspections (including re-inspections) undertaken by the local authority in current year.,

H6.A.Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of

H6.i.The number of adult individuals classified as homeless and in emergency accommodation on the night of last day of current year as recorded on the Pathway Accommodation

H6.ii.The number out of those individuals who; on last day of current year; had been in emergency accommodation for 6 months continuously; or for 6 months cumulatively within

P1.A.Buildings inspected as a percentage of new buildings notified to the local authority.

P1.A.i.Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period first day of current year to last day of

P1.A.ii.Number of new buildings notified to the local authority in current year that were the subject of at least one on-site inspection during current year; undertaken by the local

P2.A.Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in current year,

P2.B.Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority.

P2B: Number of An Bord Pleanála determinations confirming the local authority's decision (either with or without variation).

P3.A.Total number of planning cases referred to or initiated by the local authority in the period first day of current year to last day of current year that were investigated,

P3.B.Total number of investigated cases that were closed during current year.

P3.C.Percentage of the cases at B that were dismissed as trivial; minor; or without foundation or were closed because statute barred or an exempted development,

P3.D.Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations,

P3.E.Percentage of the cases at B that were closed due to enforcement proceedings (i.e. remedied in response to a warning letter issued under section 152 of the Act; or to an

P3.F.Total number of planning cases being investigated as at last day of current year.

W1 Percentage of drinking water in private schemes in compliance with statutory requirements

W2 Percentage of registered schemes monitored